**Titile:** Service tag

**Subtitle:** Making LED maintenance easier and faster by Philips!

Since LED luminaires require different processes, serviceability is always on our mind when designing new products. Service tag is a QR-based identification system that makes each luminaire uniquely identifiable and provides maintenance, installation, and spare part information. By scanning the QR codes on all next generation luminaires, poles and packaging, you have easy access to product configuration information, enabling you to save valuable time and prevent errors.

**How does it deliver value?**

The Philips Service tag application enables smoother maintenance and installation by:

* Providing access to critical lighting component information where and when you need it. By simply scanning the QR code on a luminaire, you can view relevant troubleshooting information.
* Providing relevant luminaire configuration information and identifying spare parts needed
* Allowing digital spare parts such as LED drivers to be programmed to factory settings using Near Field Communication (NFC) technology.
* Enabling you to create your own digital library of lighting assets installed.

**Service tag is really simple!**

Step 1: Download the Service tag app from the App store or Play store on your mobile device (iOS or Android).

Step 2: To register the luminaire, simply scan the QR code on the box or luminaire. The system automatically identifies the type of each luminaire.

Step 3: Use the Service tag app to combine individual luminaires into a group (e.g., a shop). Each group will have its own unique group QR code which can be printed and put in a cabinet. By reading the group QR code, all luminaires assigned to this group will be listed.

Step 4: Easy access to installation manual is provided by reading the QR code of a luminaire.

**Why Service tag?**

* Simplifies installation and servicing full documentation and data at hand.
* Register your luminaire with your smartphone.
* All data is stored in the cloud and actively maintained always up to date.
* Provide 24/7 access to luminaire and spare parts information.
* Facilities spacer parts and allows re-programming of drivers on the spot.